

Dear Centre,

Trainer Courses Ltd has achieved ISO 9001 registration for the "Delivery of External Quality Assurance Process of Certification for Trainers working within the Healthcare Sector".

Our Approved Centre accreditation service assists with meeting Care Certificate standards developed jointly by Skills for Care, Health Education England and Skills for Health and in meeting with regulating / inspecting body external quality assurance training requirements.

Since the introduction of the Care Certificate we have seen an increase in requests being made to us by organisations / regulators to validate training delivered, so the prompt sending in of your certificate records is appreciated.

To help us with any validation requests please send your updated Certification Record for training undertaken to info@trainercourses.com as soon as possible after courses are delivered.

Please find on the next page your moderation report for the period 1 June 2018 to 30 November 2018 showing full compliance.

Kind regards,



David Inglis CMIOSH
Centre Compliance
Trainer Courses Ltd



Certificate No. 14855
ISO 9001

Accredited

External Quality Assurance Moderation Report

Centre No.:	MT1001
Centre Name:	JOYMAC TRAINING
Moderation Period:	1 June 2018 to 30 November 2018
Moderator:	David Inglis CMIOSH
Your Compliance Explained	As an Approved Centre of Trainer Courses Ltd you are responsible for meeting requirements to deliver External Quality Assured Accredited Courses. We understand that some providers and training organisations will use the process to show that they are fully committed to the external quality assurance procedures yet decide to self-certificate outside the process. In these cases, the six-monthly compliance reports will show N/A for compliance in two areas but show full compliance with all other aspects of being a Trainer Courses Ltd Approved Centre. This report outlines compliance with various requirements:
The Approved Centre is meeting its responsibility regarding the certification procedure.	Compliant: Evidence provided through up to date certification records which have been verified through the submission of delegate question papers.
The Approved Centre is meeting its responsibility regarding the centre's complaints procedure.	Compliant: Trainer Courses Ltd has received no evidence that complaints have been received regarding Accredited Courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the centre's course delivery procedure.	Compliant: Evidence provided through the submission of delegate evaluation forms of courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the Trainer Courses Ltd equality and diversity policy.	Compliant: Trainer Courses Ltd has received no evidence that complaints have been received regarding Accredited Courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the Trainer Courses Ltd approved use of logo procedure.	Compliant: Trainer Courses Ltd has no evidence that the Approved Centre has misused the Approved Centre Logo of Trainer Courses Ltd.
David Inglis CMIOSH Moderation of Compliance	
Date	21 February 2019