


External Quality Assurance Moderation Report

Centre No.:	MT1001
Centre Name:	JOYMAC TRAINING
Centre Status:	Silver
Moderation Period:	1 April 2020 to 31 March 2021
Moderator:	Philip Inglis
Your Compliance Explained.	As an Approved Centre of Trainer Courses Ltd you are responsible for meeting requirements to deliver External Quality Assured Accredited Courses. We understand that some providers and training organisations will use the process to show that they are fully committed to the external quality assurance procedures yet decide to self-certificate outside the process. In these cases, the annual compliance reports will show N/A for compliance in two areas but show full compliance with all other aspects of being a Trainer Courses Ltd Approved Centre. This report outlines compliance with various requirements:
The Approved Centre is meeting its responsibility regarding the certification procedure.	Compliant: Evidence provided through up to date certification records which have been verified through the submission of learner question papers.
The Approved Centre is meeting its responsibility regarding the centre's complaints procedure.	Compliant: Trainer Courses Ltd has received no evidence that complaints have been received regarding Accredited Courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the centre's course delivery procedure.	Compliant: Evidence provided through the submission of learner evaluation forms of courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the Trainer Courses Ltd equality and diversity policy.	Compliant: Trainer Courses Ltd has received no evidence that complaints have been received regarding Accredited Courses delivered by the Approved Centre.
The Approved Centre is meeting its responsibility regarding the Trainer Courses Ltd approved use of logo procedure.	Compliant: Trainer Courses Ltd has no evidence that the Approved Centre has misused the Approved Centre Logo of Trainer Courses Ltd.
Philip Inglis Head of Centre	
Date:	31 March 2021